



Snowboard Yukon Refund Policy

October, 2024

Snowboard Yukon will refund fees only in the event of an athlete injury or prolonged illness that prevents the participant in completing the remainder of the season. A physician's note may be requested.

Snowboard Yukon will refund program costs on a prorated basis less the Snowboard Yukon membership and Canada Snowboard membership fees. All refunds are subject to a \$20.00 processing fee which will be deducted from the refund amount.

No refunds are offered for voluntary program withdrawals, single missed sessions or for participants that have been removed for disciplinary reasons. Snowboard Yukon does not offer refunds for SAIP competitor insurance products, lift tickets, event registration fees for out of Yukon competitions, travel and accommodation costs, or Territorial teams fees (Arctic Winter Games, Canada Winter Games, etc.).

Snowboard Yukon will endeavour to offer make up sessions for any cold weather cancellations during the regular on snow training season in the same year. If 30% or more of regular classes are cancelled Snowboard Yukon will offer a refund for cold weather closures. No refund will be offered for sessions that have make up sessions offered.